



Ms. Gloria Hardee  
Studio Operations  
Dsiney's MGM studios  
648 Stage Lane  
Lake Buena Vista, FL 32830

September 9, 2004

Hi Gloria,

We think the artists in the Animation Academy and Animation Gallery are among the very best experiences in Walt Disney World. They have made our trips Magic for years. We have made a point of looking them up every visit a since 1999. In our case that is more than a Dozen vacations.

With all the talk of attractions meaning big thrill rides, we feel it is very important to let you know, we think the Art of Disney is critical to our vacation experience. Disney artists are an inspiration to our family and a joy to visit. We have a collection of Cells that are a direct result of David Rippburger's show in the Animation Gallery.

We have a fan web site that tells the stories of magic Moments we have had in Disney World. The first of these Magic encounters was with David years ago. More recently David introduced Isaac to us in July of this year. We had the pleasure of making a new friend, one who has strengthened the love of art in our children.

To read about these moments you can see:  
[http://badshoe.com/badshoe\\_thankyou.htm](http://badshoe.com/badshoe_thankyou.htm)

It is a shame to see the closed shutters on the windows of the former animation studio. Please keep artists a prominent part of the Disney Studio experience. Interacting with artist builds strong bonds with guests, particularly the young ones. We can say with certainty artists, and the Magic they make, bring guests and their vacation dollars back to Disney property.

Would you please pass on the attached 'little' card to David and Isaac for us?

Thanks.

The Dunlap Family